

Dear Auditor:

Due to the large number of Customer Audits we receive, and in effort to respond more quickly to your request for information, we at Hub Le Bas have developed a “Quality System Questionnaire Response”. We desire to thoroughly answer your questions and provide your business with an indication of the quality system utilized by our Company. If this response is not sufficient to fulfil your requirements, please let us know and we will further attempt to assist you.

Best regards,

Anthony Mann

Systems Manager

[Anthony.Mann@hublebas.co.uk](mailto:Anthony.Mann@hublebas.co.uk)

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| **General Information** | | | | |
| Company Name: Hub Le Bas | | | | |
| Site Addresses: | | | | |
| Bilston (Head Office) | | Rose Street, Bradley, Bilston, West Midlands WV14 8TS, United Kingdom | | |
| London | | Nobel Road, Eley Trading Estate, Angel Road, Edmonton, London, N18 3DW, United Kingdom | | |
| Manchester | | Bower Street, Newton Heath, Manchester, M40 2AF, United Kingdom | | |
| Leicester | | New Star Road, Leicester, LE4 9JD, United Kingdom | | |
| Website: | | www.hublebas.co.uk | | |
| **Company Approvals** | | | | |
| ISO9001:2015 | | | | |
| Exclusions | | | | |
| 8.3 | Design and development of products and services. | | | We supply products manufactured to British Standards. |
| 8.5.1(f) | Validation of processes for production and service provision. | | | Not applicable. |
| 8.5.3 | Property belonging to customers or external providers. | | | We do not, nor envisage, holding customer or external providers products in-house. |
| **Certificates and Policies** | | | | |
| Quality Policy | | |  | |
| Quality Certificate | | |  | |
| Health & Safety Policy | | |  | |
| Environmental Policy | | |  | |

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| **Organization** | | |
| Site Contacts: | | |
| Bilston | Anthony Mann (Systems Manager) | Anthony.Mann@hublebas.co.uk |
| Bilston | Simon Brown (Branch Manager) | Simon.Brown@hublebas.co.uk |
| London | Gemini Hughes (Branch Manager) | Gemini.Hughes@hublebas.co.uk |
| Manchester | Lisa Hall (Branch Manager) | Lisa.Hall@hublebas.co.uk |
| Leicester | Andy Bott (Branch Manager) | [Andy.Bott@hublebas.co.uk](mailto:Andy.Bott@hublebas.co.uk) |
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**Branch Network**

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Registered Company No: 9899350   
Registered address: 7 Hertford Street, London, W1J 7RH, United Kingdom

